



Important information relating to Covid 19

We endeavour to maintain high standards of hygiene and cleanliness during this difficult time. All hard surfaces will be cleaned thoroughly, and soft surfaces are regularly washed and sprayed with relevant cleaning products.

The bathroom will be cleaned as normal with bleach and cleaning products proven to kill Covid 19.

You may get the time to enjoy the selection of games in the box. If so, please sanitise your hands before and after using them.

On Departure

We request that you fill the dishwasher with any used dishes and turn on to a high setting.

We politely request, in order to help the cleaner with time to ensure a thorough clean, that you remove any used duvet covers and pillowcases and leave on the bed. If a room has not been used, please leave it as you found it.

The hand towel, tea towel and bathmat can be left in the bathroom.

Please could you partially open windows to 'air' the chalet and leave internal doors open.

Any bin bags of rubbish should be put in the parks bins unless you are taking your recycling home.

Check in and out is via a key safe- please ensure you thoroughly sanitise your hands before and after touching the key safe box.

Finally

If before or during your stay with us you feel unwell or have ANY symptoms of Covid 19 you **MUST** inform us **immediately** and return home.

If you are contacted by the track and trace system or made aware that you have been in contact with anyone who is exhibiting Covid 19 symptoms you must contact us **immediately** and return home.

You will not be permitted to remain in the chalet to 'self-isolate'. If you have to leave early, we are **not** able to refund any un-used part of your stay so please ensure you have adequate travel insurance.